



Limited Warranty Card

LIMITED WARRANTY – 12 MONTHS

SOFIHUB warrants that the SOFIHUB product (product/s) manufactured, imported or supplied by SOFIHUB will be free from manufacturing defects in workmanship and materials which would affect the intended use and operation. This is subject to the conditions and limitations provided in this limited warranty.

The duration of this warranty is TWELVE MONTHS from the date of purchase. Please retain the tax invoice as proof and date of purchase.

1. WARRANTY CONDITIONS

The purchaser (you) must contact the company from whom the products were purchased regarding any defect claimed under this warranty.

If you have purchased products directly from SOFIHUB, please refer to the SOFIHUB website for shipping details and lodgement of support requests:

www.sofihub.com

If you have purchased products from a reseller then that reseller is the agent. SOFIHUB reserves the right, at its sole discretion, to:

- a) repair or replace device; or
- b) refuse any warranty claims made other than in accordance with this warranty.

At the request of SOFIHUB or the agent, you must return, the product claimed to be defective. If purchased through an agent, return the goods to the location of purchase. For all other return options email info@sofihub.com. In addition, you must agree to pay costs, including repair, freight & insurance costs, for repairs that you request that are not in accordance to this warranty.

2. WARRANTY LIMITATIONS

All warranties expressly given by SOFIHUB in this warranty, other than the statutory warranties, are collectively referred to as "express warranties". Any express warranties are given in addition to and without derogation from the statutory warranties. Other than the express warranties and the statutory warranties, SOFIHUB gives you no warranties, in respect of the products, whether express or implied by operation of law or otherwise, including, without limitation, warranties of merchantability and fitness

for a particular purpose, satisfactory quality and/or compliance with description, in respect of any hubs manufactured, imported or supplied by SOFIHUB or its agents.

The extent of SOFIHUB's liability for a breach of the statutory warranties or express warranties is for the repair or replacement of the product or the supply of an equivalent product or, at SOFIHUB's sole discretion, the payment of the

- a) replacing the product;
- b) acquiring equivalent products; or
- c) having the products repaired.

To the fullest extent permitted by law, this warranty does not apply, and SOFIHUB's obligations under this warranty do not extend, to any products:

- a) purchased by auction;
- b) purchased from, and supplied by, a person, or company, outside of Australia;
- c) howsoever purchased or acquired, for which SOFIHUB is not the manufacturer or importer, in accordance with the Trade Practices Act 1974; or
- d) manufactured or imported by SOFIHUB that are defective by reason of:
 - (i) any modification by or act or default of any unauthorised person; or
 - (ii) a cause independent of the control of SOFIHUB or its agents.

The express warranties do not apply, and SOFIHUB's obligations under this warranty do not extend, to:

- a) any fuses, SD cards and batteries supplied with any products;
- b) adjustments, repairs, alterations or modifications or attempted adjustments, repairs, alterations or modifications to the products, undertaken by you or by a person not authorised by SOFIHUB, outside SOFIHUB's premises, or without written authority from SOFIHUB obtained prior to any such adjustment, repair, alteration or modification;
- c) any damage, fault, malfunction or failure of the products as a result of normal wear and tear or the neglect, misuse, abuse or failure to properly service products by you; and
- d) products if any of SOFIHUB's trade mark, trade name, logo or serial number has been removed or defaced or otherwise does not exist on the relevant products.